

In-Home Supportive Services (IHSS) helps eligible older adults and people with disabilities of any age to receive a wide variety of in-home support services to stay safe and comfortable in their home instead of a residential care facility.

Public Authority keeps a registry of pre-screened care providers, helps match them with clients, offers education, manages all provider enrollment and oversees payroll.



The County of Ventura Human Services Agency provides public services that offer support, hope and opportunity for improved well-being. Our programs help ensure the protection of children, the elderly and dependent adults, and provide a safety net for individuals and families who need assistance with basic necessities, such as food, housing and health care. Additionally, we help people secure employment through education, training, job search skills and job placement.



IHSS — Ventura
4245 Market St., Suite 204
Ventura, CA 93003
805-654-3260

Public Authority — Ventura
4245 Market St., Suite 213
Ventura, CA 93003
805-654-3416

IHSS & Public Authority — Simi Valley
2900 N. Madera Road, 2nd Floor
Simi Valley, CA 93065
805-306-7935



Call 2-1-1 to learn about resources
in your community



COUNTY of VENTURA
Human Services Agency

Call toll-free: 866-904-9362
TTY 800-735-2922 or 711
Monday-Friday | 8 a.m.-5 p.m.

HSA.VenturaCounty.gov/IHSS

IHSS & Public Authority



In-Home Supportive Services
(IHSS) and Public Authority
support care recipients and
care providers



COUNTY of VENTURA
Human Services Agency

Home Care That Benefits All

IHSS clients can receive help with:

Household and Related Services

Individuals who are disabled or elderly are sometimes unable to perform important domestic and related tasks. Service providers do light cleaning, laundry, meal preparation, shopping and errands.

Personal Care

People with limited physical abilities often need help with personal care. Care providers assist clients with eating, bathing, dressing and hygiene.

Medical Accompaniment

Care providers can accompany people with physical limitations to their medical appointments. However, the client must pay any transportation expenses to and from the appointment.

Who may qualify?

- Be a California resident
- Receive Medi-Cal (or apply for it)

Adult Protective Services (APS) serves older and dependent adults who appear to be abused or neglected. APS investigates reports of neglect, abandonment and physical, financial or sexual abuse. Call 805-654-3200 to report abuse or neglect. /// **Tri-County Regional Centers** provide services to help people with developmental disabilities remain in their homes. These services can complement those provided by IHSS. The intake number is 805-485-3177.



- Live in your own home or a residence of your choice

How to apply:

- Complete an IHSS application (form SOC 295)
- Submit the Health Care Certification (form SOC 873) signed by a licensed health care provider

You may apply for IHSS in person, by phone, fax, email, or regular mail to either office listed on the other side of this brochure. Office hours are Monday-Friday, 8 a.m. to 5 p.m.

Applications can be found at HSA.VenturaCounty.gov/IHSS and emailed to: HSA-IHSS-applications@VenturaCounty.gov

Choosing a provider

Some IHSS clients choose a relative or friend to care for them. Others need help finding a care provider and can do so through the Public Authority registry.

All IHSS providers — family, friends or newly matched caregivers — must register and complete enrollment with Public Authority.

It is important that IHSS clients and providers are comfortable with each other, and that the IHSS clients take an active role in their own independence and household.

Clients are encouraged to interview potential providers about their experience, availability, references and values. Clients make the final decision on who to hire and are responsible for hiring, scheduling and terminating services.

Support for providers

Providers on the registry receive ongoing support, referrals and help with any caregiving issues that may arise.

Becoming a provider

Family members, friends and individuals with some caregiving experience can inquire with the Public Authority about enrolling to become an IHSS care provider. The steps include:

- Attending an orientation session
- Submitting an application/enrollment packet
- Providing right-to-work documents
- Passing a criminal background check

Learn more at HSA.VenturaCounty.gov/IHSS or by emailing: HSA-PublicAuthority@VenturaCounty.gov