

VPN Access: Step 1 -- >Please install this cell phone APP

VPN Access:

Step 1:

******* All users will need to download “Duo Mobile” on their cell phones.
The app will have this logo.

- Iphone users will download the app from the Itunes App Store:

<https://apps.apple.com/us/app/duo-mobile/id422663827>

- Samsung/Android Phone users will get the app from Google Play Store:

https://play.google.com/store/apps/details?id=com.duosecurity.duomobile&hl=en_US

******* Once you download the app please send me an email with this information.

Employee Name

Employee #

Employee Cell Phone #

More steps will follow. 😊

Let me know if you have any questions/issues installing this app.

Or Email gsa-help@ventura.org

Subject: VPN Access: Step 2 --> Text message link

VPN Access:

Step 2:

You will receive text message with link to open from County IT.

You want to open this link as soon as possible. **The link expires after 15mins.**

Click and open the link.

- Allow it to open and install in the DUO app if it asks.
- Also allow it to send push notifications if asked.

If this step was successful the DUO app should now show “County of Ventura” option.

Proceed to Last Step: VPN Access: Step 3 -- >Install VPN Home Computer

VPN Access: Updated download links.

Step 3: Install VPN on home computer.

If you have a laptop feel free to bring it in and I can help with the installation. I am attaching PDF that walks you through the install steps. You should only need to follow the first section. “Windows Directions” unless you have Mac/Apple computer.

Here is the link to download the VPN client.

Windows Version: I placed copy on our servers to download.

http://vcportal.ventura.org/gsa/E80-87_CheckpointVPN.msi

Mac Version: Please download directly from Checkpoint’s website:

<https://www.checkpoint.com/products/remote-access-vpn/>

Once you connect to VPN you should be able to Remote to your computer here in the office.

- Directions for RDP are also in the attached manual page8 “How to use RDP to connect to your Workstation”. Under link of [Intructions to install CheckpointVPN](#)

Notes: I will come by and look up your IP address which is need to connect from home.