

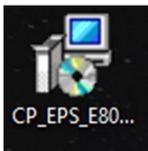
There are multiple methods to connect to the Check Point VPN service to gain access to County of Ventura resources. Depending on your connection method and the process will be unique. Please see the following sections for your connection type:

Quick Links

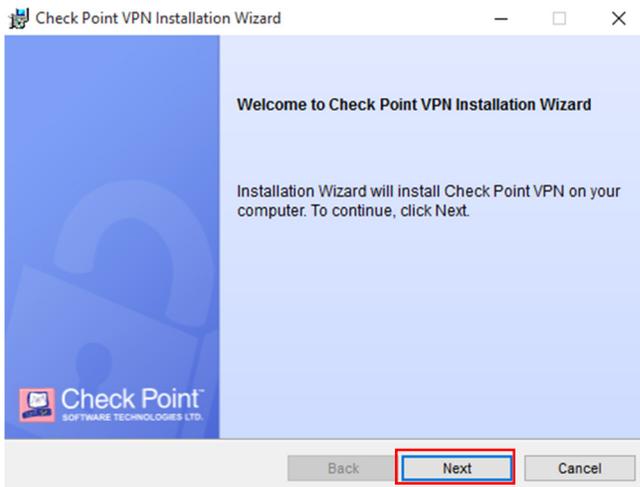
- I. [Windows Directions](#)
- II. [Mac Directions](#)
- III. [Android Directions](#)
- IV. [iOS Directions](#)
- V. [Finding your IP Address](#)
- VI. [Troubleshooting](#)
- VII. [Contact Support](#)

I. Windows Directions

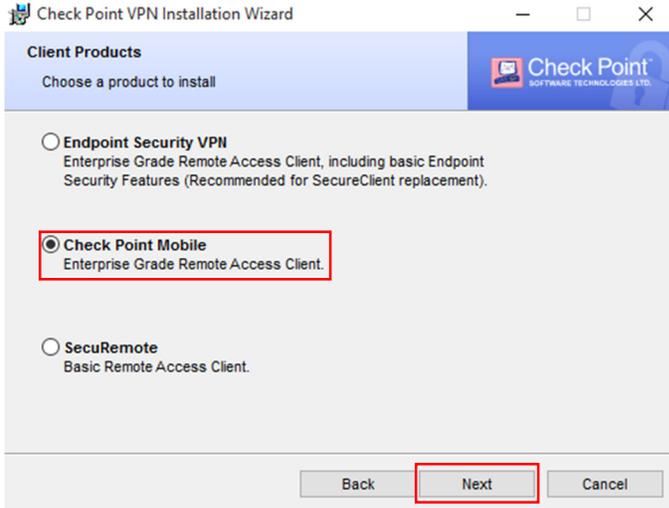
1. Obtain the CP\_EPS\_E80.60\_RAC\_Windows.msi VPN client from the IT ServiceDesk and copy to your local PC.



2. Double click on the file to start the installation and click next.



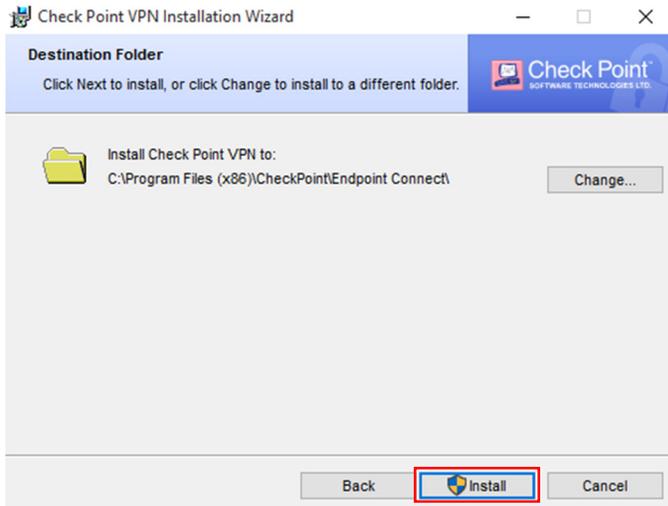
3. Select the Checkpoint Mobile option and click next.



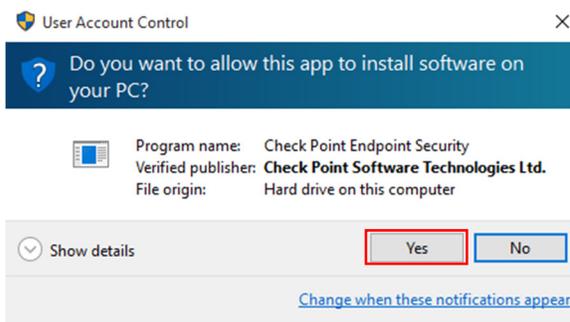
4. Accept the license agreement and click next.



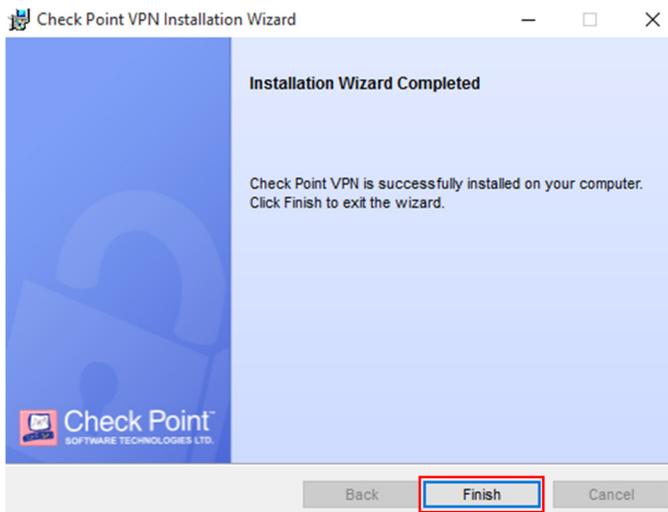
5. Click install.



6. Click yes on the User Account Control prompt.

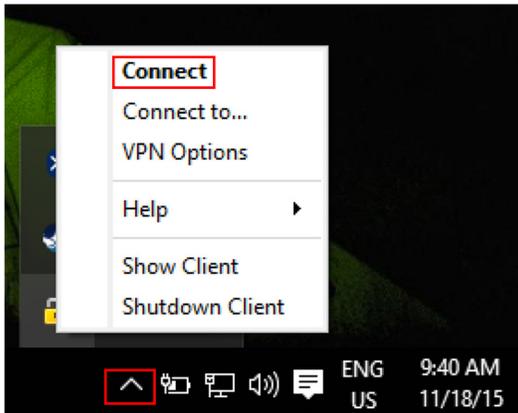


7. Click Finish

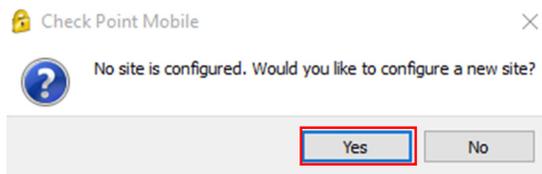


8. Click the small arrow pointing up near your clock on the right bottom corner of your desktop.

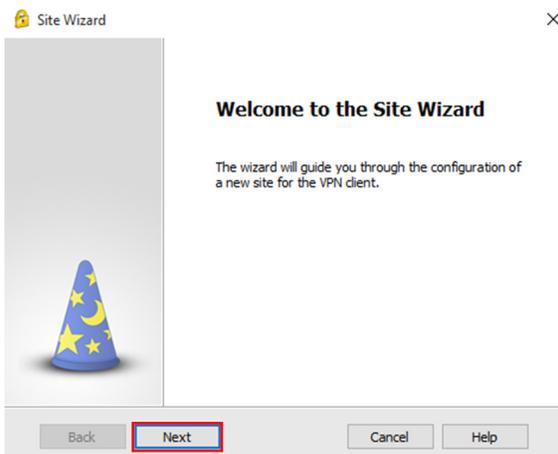
9. Right click on the lock icon, and click connect on the menu to launch the Checkpoint Client.



10. Click yes to setup a new site.



11. Click next.



12. Enter cp.ventura.org for the server name and click next.

Site Wizard

**Welcome to the Site Wizard**  
A site is your gateway to network resources.

To continue, fill in the required information and click next.

Server address or Name:

Display name:

Back Next Cancel Help

13. Select the radio button on the Username and Password option and click next.

Site Wizard

**Authentication Method**  
Select the authentication method to be used.

**Username and Password**  
Click if you use an account name and password.

**Certificate**  
Click if you use Hardware tokens or any other certificate type.

**SecurID**  
Click if you use RSA SecurID.

**Challenge Response**  
Click if you are required to provide different responses to a challenge.

**Secure Authentication API (SAA)**  
Click if you use third party authentication.

Back Next Cancel Help

14. Click Finish.

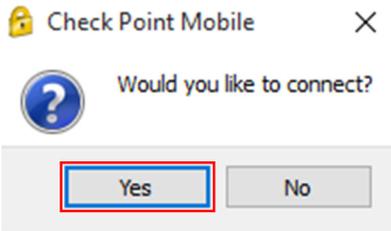
Site Wizard

**Site created successfully**

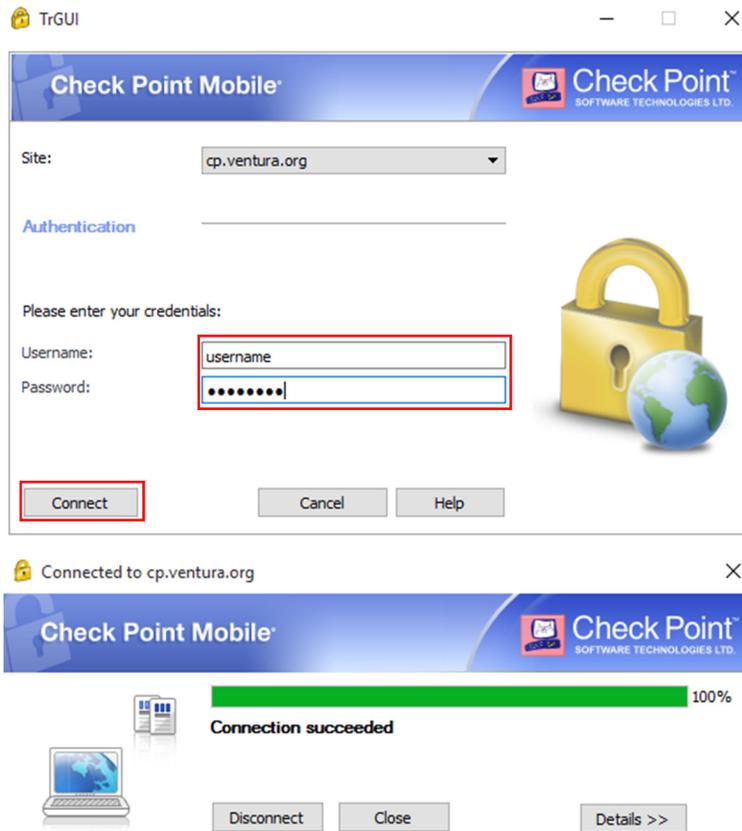


Back Finish Cancel Help

15. Click yes to test the VPN connection.

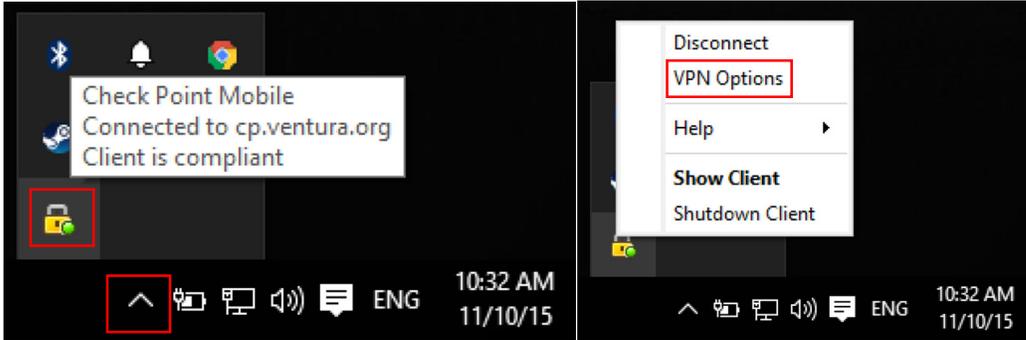


16. Enter your username and password. If you are a County Employee, enter your AD credentials. If you're a vendor or a contractor, you will be given your credentials in a secure email.

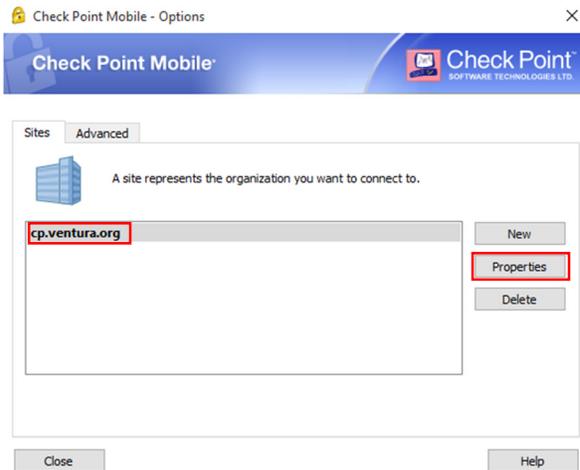


### How to turn off the always connect feature

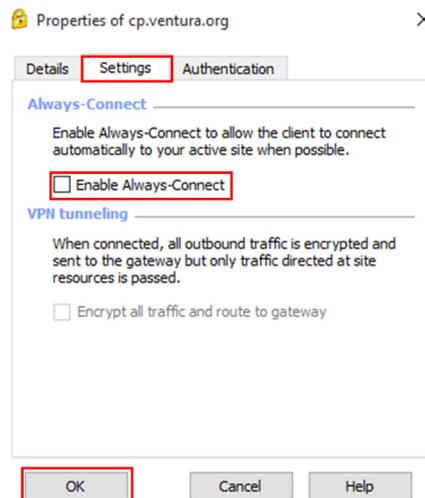
17. Right Click Check Point Task Tray icon -> Choose VPN Options. Note: (Setup needs to be performed the first time only). Once the configuration is saved you only need to Connect.



18. Highlight cp.ventura.org and click on Properties.

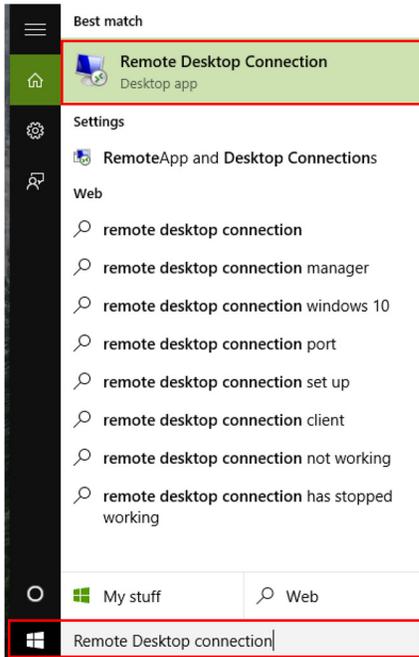


19. Click on Settings Tab and uncheck Enable Always-Connect.
20. Click on O.K to save the configuration.

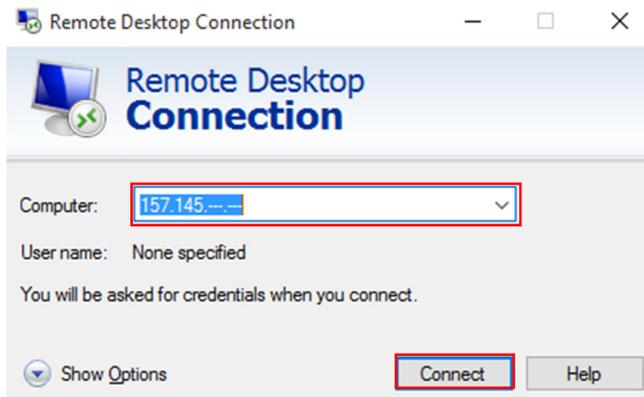


### How to use RDP to connect to your Workstation

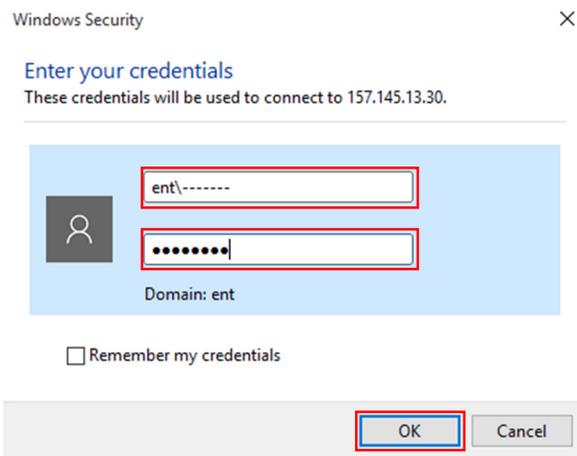
21. Click the Start Button on the lower left corner of your desktop.
22. Type Remote Desktop Connection into the Search Programs and Files bar and hit enter.



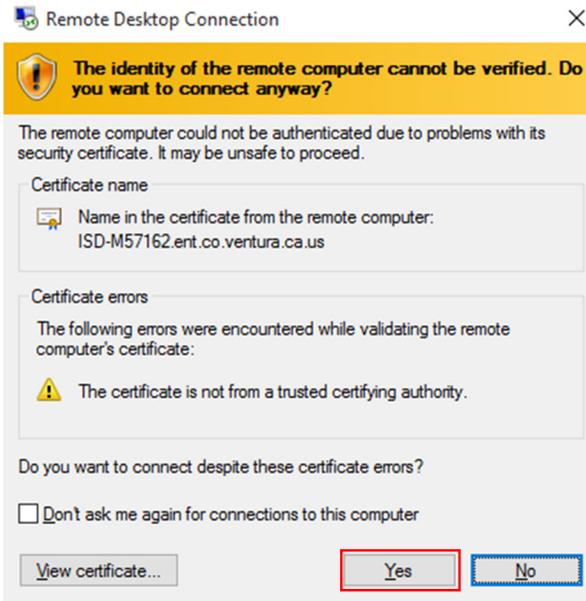
23. Enter your work PC's IP address in the box provided and press Connect.  
(Instructions for IP Address in [Section V](#))



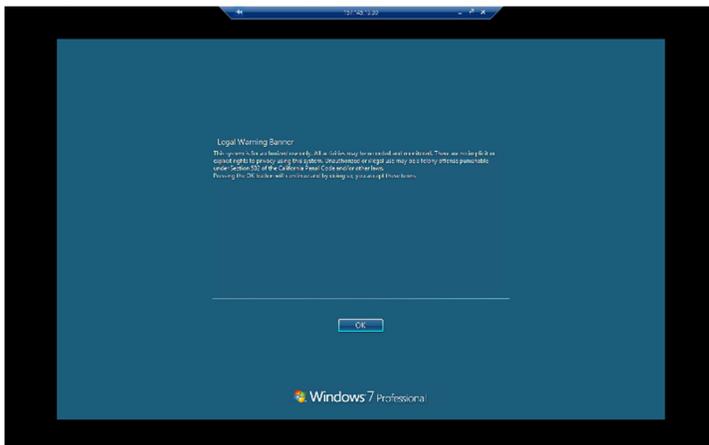
24. Place the domain and a backslash before the username. The example below is Domain ent\
25. Enter Username - Either your 6 Digit Employee ID or the password that was sent to you.
26. Enter Password - Windows Password or the password that was sent to you.



27. Click Yes on the pop up that says the identity of the remote computer cannot be verified.

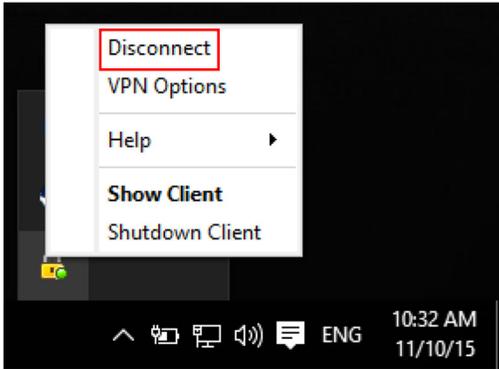


28. Now you will be taken to your RDP session and be able to log in to your workstation.



### Disconnecting from the VPN Client

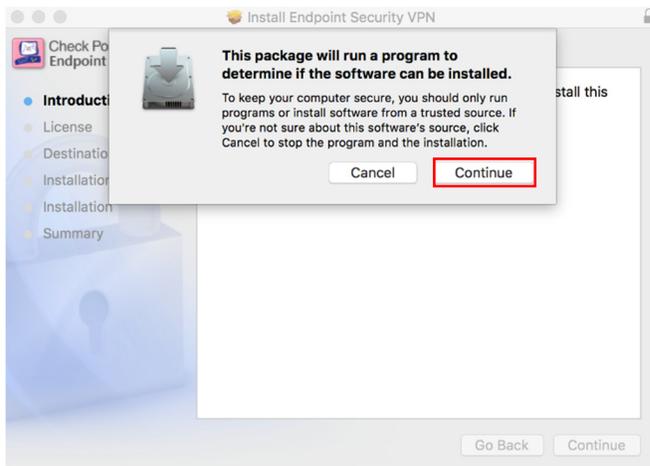
29. When you are ready to disconnect your VPN session right click on 'lock icon' and select Disconnect.



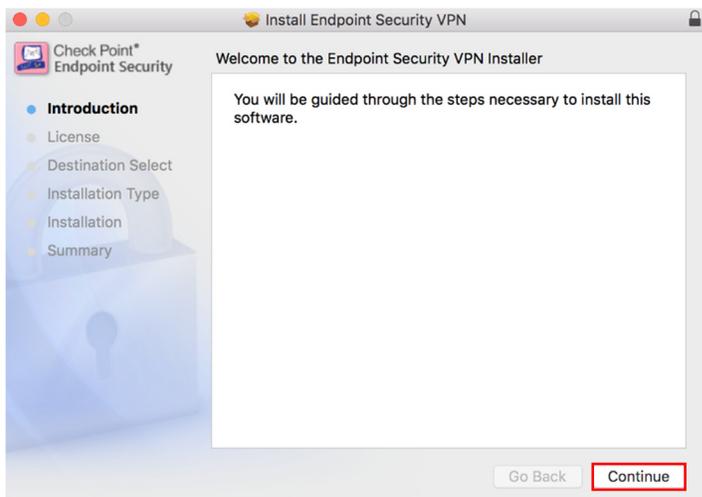
[Back to top](#)

## II. Mac Directions

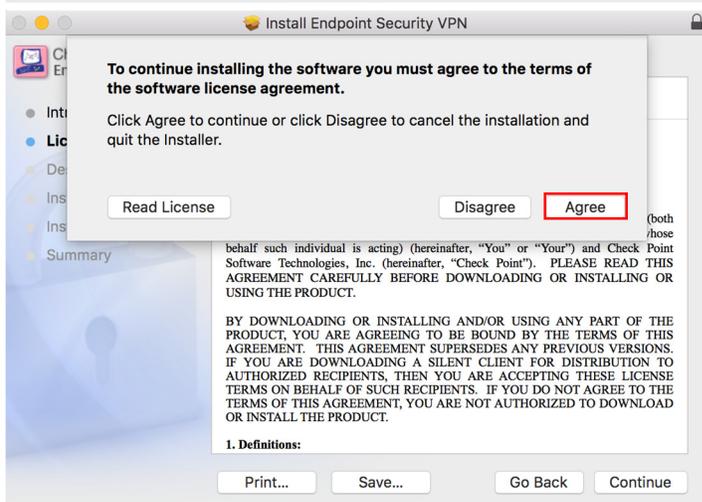
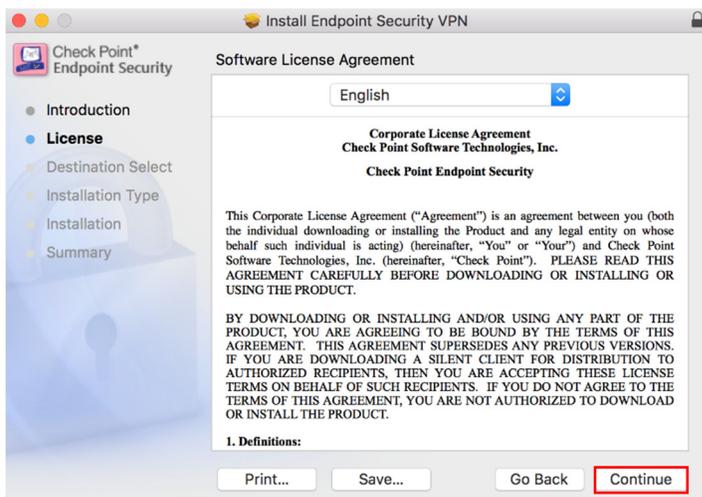
1. Obtain the Endpoint\_Security\_VPN\_E80\_60.pkg VPN client from the IT ServiceDesk and download it to your Mac.
2. Double click on application to start the installation.
3. Click continue to allow the application to install.



4. Click continue.



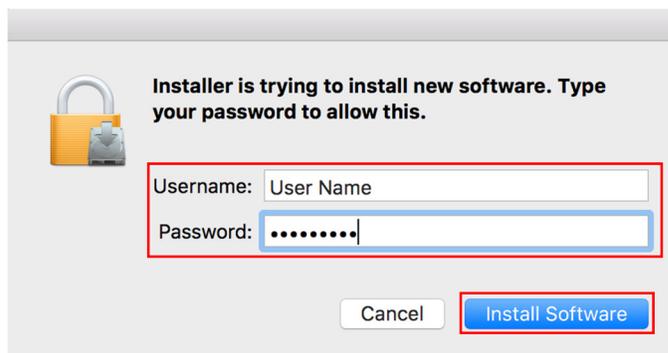
5. Click continue and accept the license agreement.



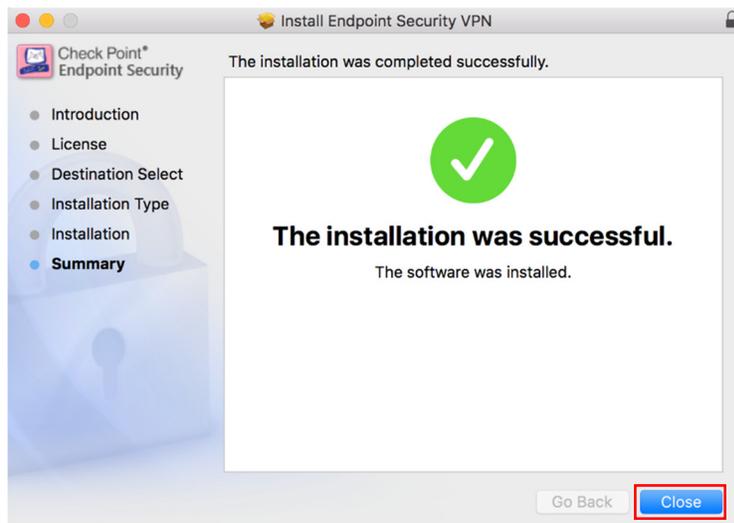
6. Click install.



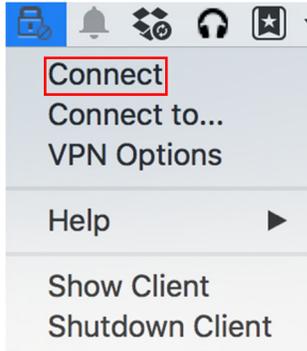
7. Enter the username and password you used to unlock your Mac computer if prompted when installing the software. Then click the install software button.



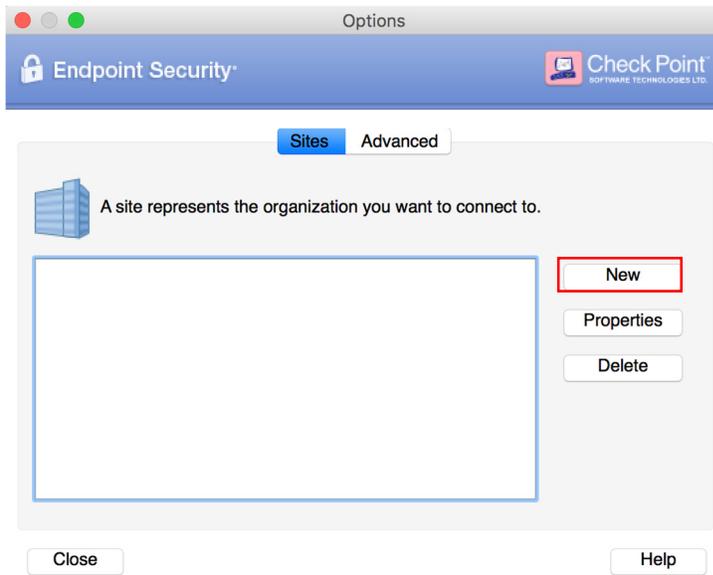
8. Click close.



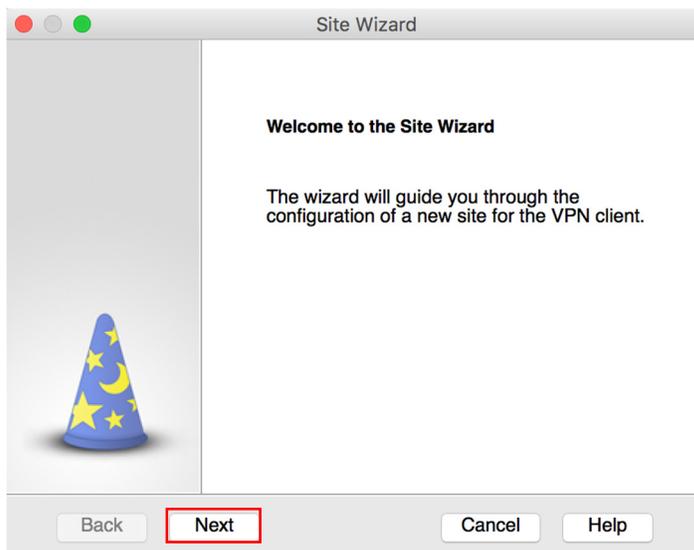
9. Click the Checkpoint lock icon in the bar at the top of your screen. Then click Connect.



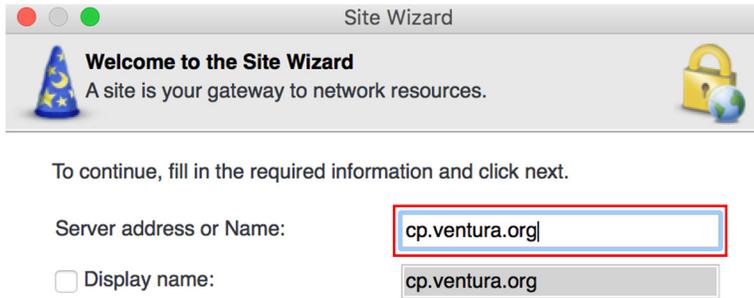
10. Click on Sites -> New.



11. Click next to begin the Site Wizard.



12. Enter cp.ventura.org for the Server Address then click next.



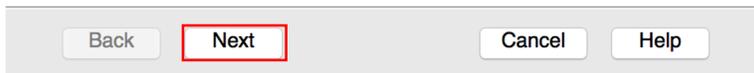
Site Wizard

**Welcome to the Site Wizard**  
A site is your gateway to network resources.

To continue, fill in the required information and click next.

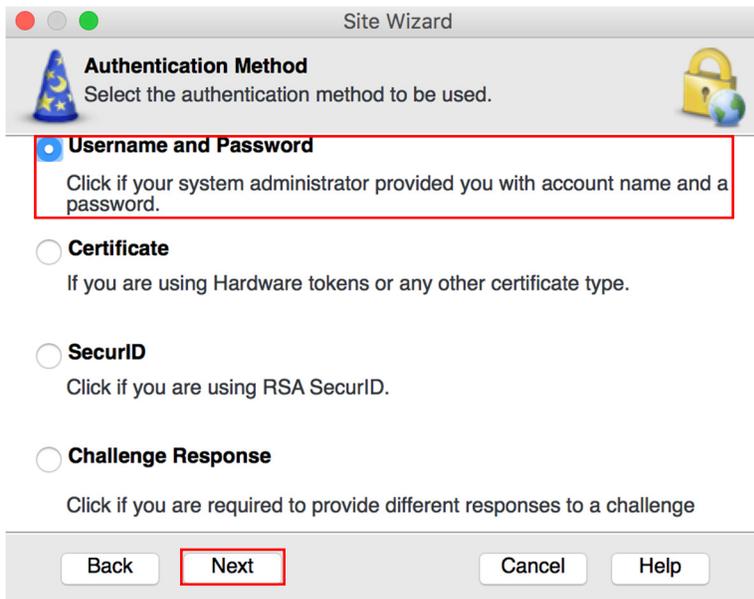
Server address or Name:

Display name:



Back **Next** Cancel Help

13. Select the radio button on the Username and Password option.



Site Wizard

**Authentication Method**  
Select the authentication method to be used.

**Username and Password**  
Click if your system administrator provided you with account name and a password.

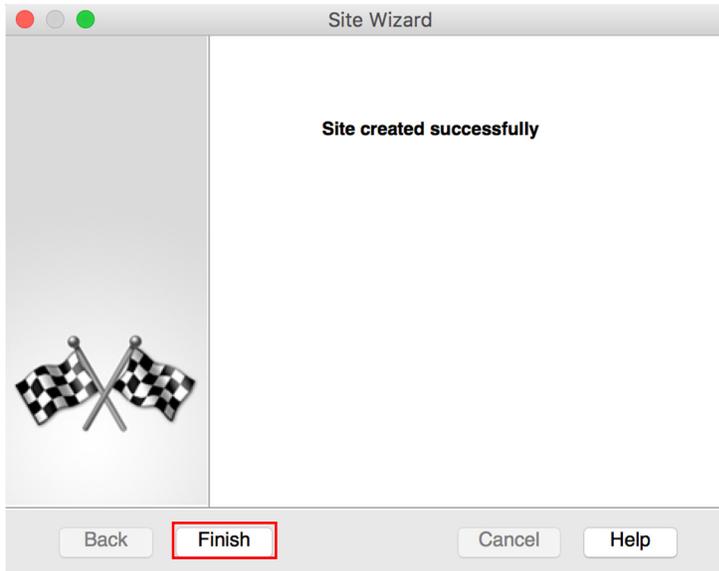
**Certificate**  
If you are using Hardware tokens or any other certificate type.

**SecurID**  
Click if you are using RSA SecurID.

**Challenge Response**  
Click if you are required to provide different responses to a challenge

Back **Next** Cancel Help

14. Click Finish

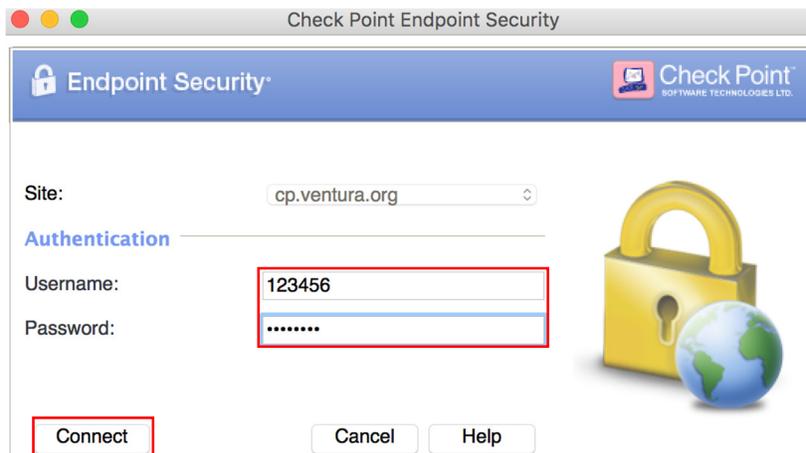


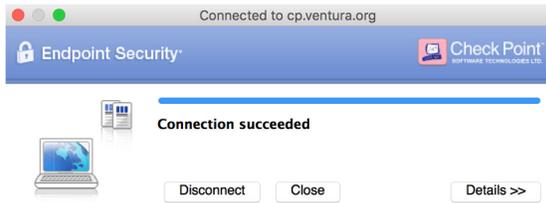
15. Click yes to test the VPN connection.



16. Enter your username and password. If you are a County Employee, enter your AD credentials. If you're a vendor or a contractor, you will be given your credentials in a secure email.

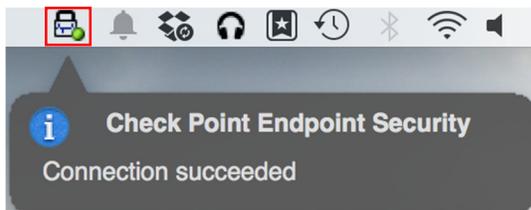
17. Click connect.



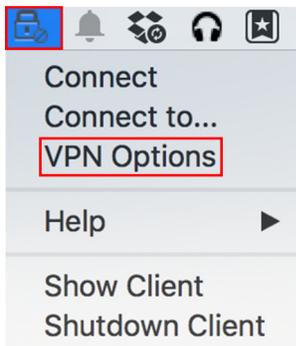


### How to turn off the always connect feature

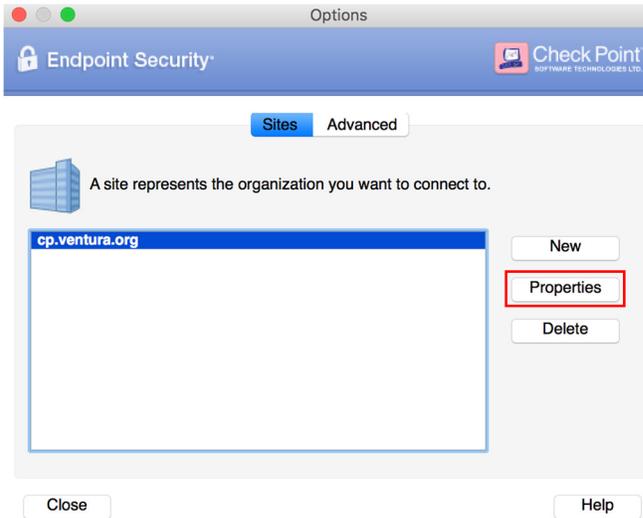
18. Once successfully logged in, click on the small lock icon on the top of your screen.



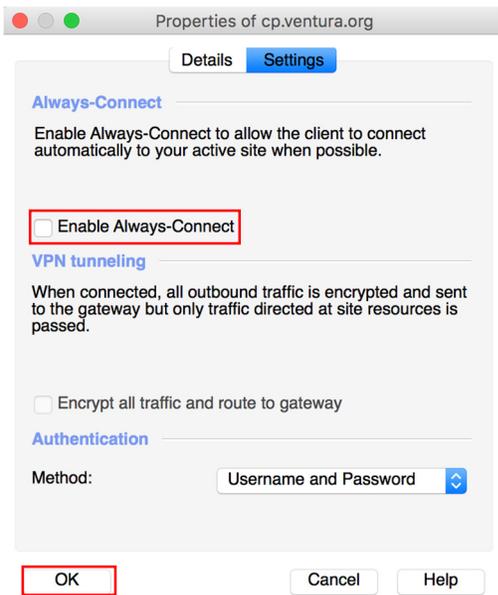
19. Click VPN Options on the drop down menu (Setup needs to be performed the first time only). Once the configuration is saved you only need to Connect.



20. Highlight cp.ventura.org and then click Properties.



21. Click the settings tab on the properties window and uncheck the Enable Always-Connect box. Then click ok.



### How to use RDP to connect to your Workstation

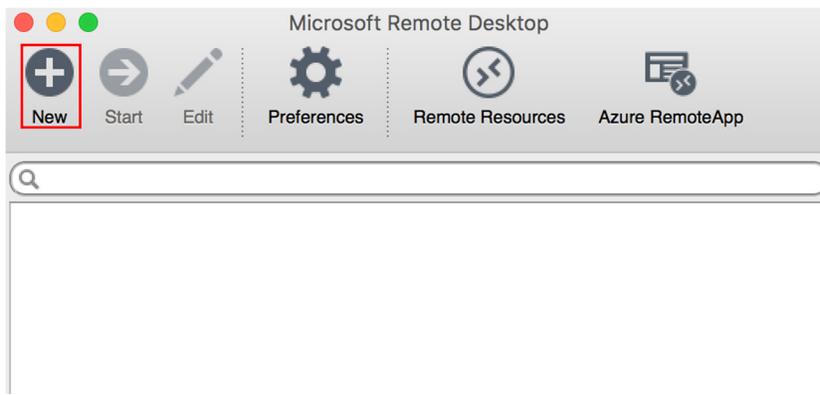
22. Open the Apple Store and download the Microsoft Remote Desktop application.

## Search Results for “Microsoft RDP”



**Microsoft Remote Des...**  
Business  
★★★★☆ 39 Ratings  
**OPEN** ▼

23. Open the application and click New.

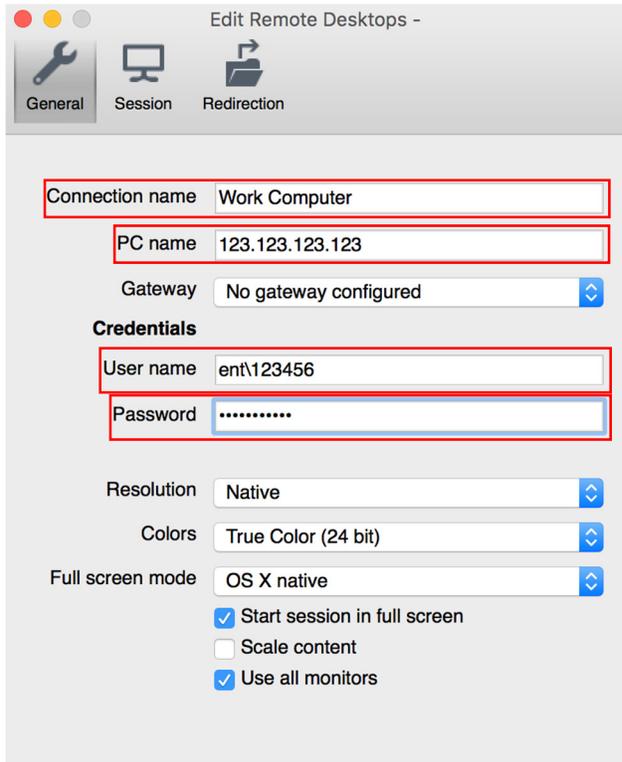


24. Name the connection. Work PC has been used in the example below.

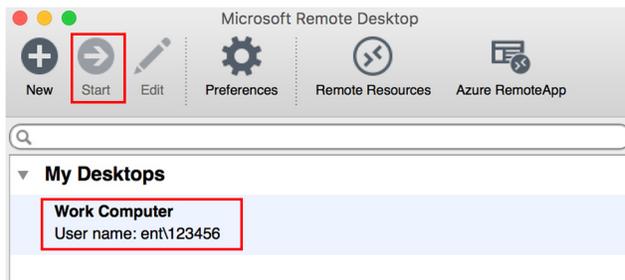
25. Enter your workstation’s IP address. (Instructions for finding your workstation’s IP address are available in [Section V](#))

26. Enter username and password again with the domain and a backslash before the username. Examples ent\; vcso\; etc.

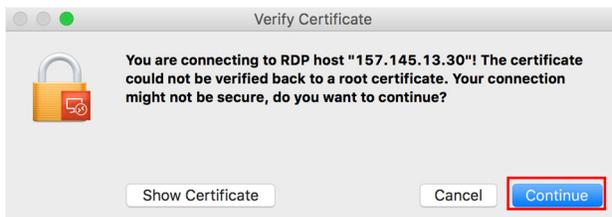
27. All other options can be left as the defaults. Click the red dot at the top of the window to close it.



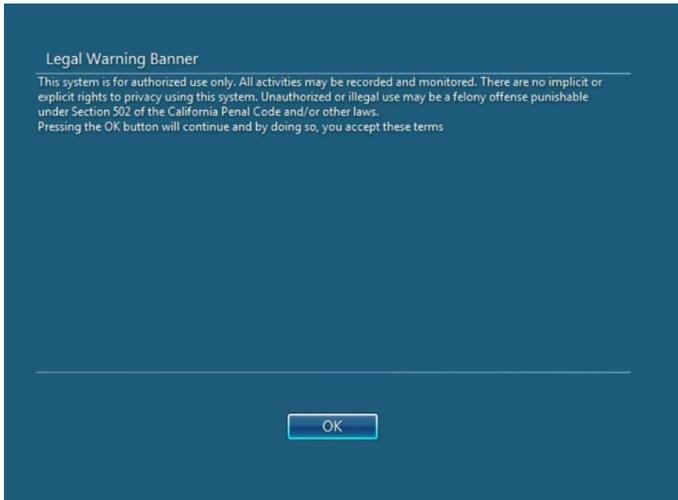
28. Highlight your connection and click the start button.



29. Click continue on the verify certificate pop up.

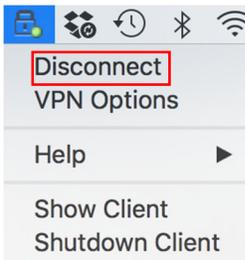


30. Next you'll be taken to your workstation and will be able to login.



### Disconnecting from the VPN Client

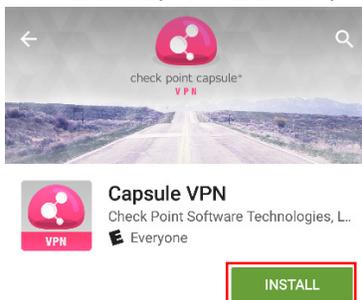
31. When you're ready to disconnect from the VPN, right click the small lock on the status bar at the top of the screen. Then click disconnect on the drop down menu.



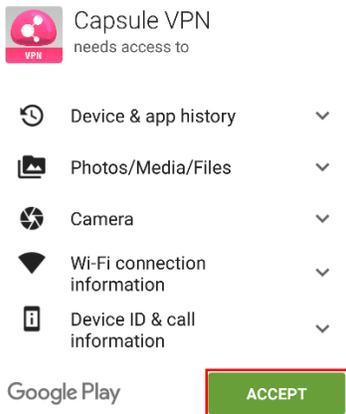
[Back to top](#)

## III. Android Directions

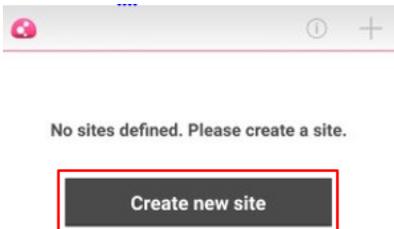
1. Download the Check Point Capsule VPN client from Google Play Store. You will need to have a Google account and password setup to access the Play Store.



2. Accept the security permissions.



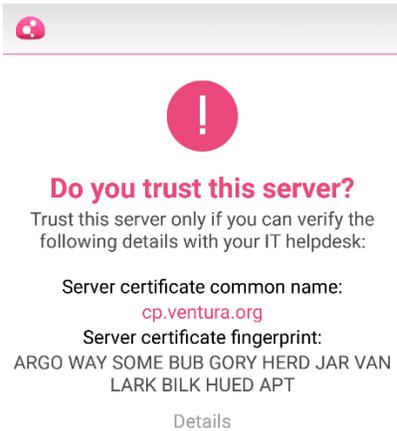
- 3. Open the Checkpoint Capsule VPN application.
- 4. If you're not taken directly to the next screen, click the "Create new site" button to add a VPN connection.



- 5. Enter "COV" in the Name field and "cp.ventura.org" in the Site field. Click create when done.



6. Click ok to verify the server certificate.



A warning dialog box with a red circle containing an exclamation mark. The text reads: "Do you trust this server? Trust this server only if you can verify the following details with your IT helpdesk: Server certificate common name: cp.ventura.org Server certificate fingerprint: ARGO WAY SOME BUB GORY HERD JAR VAN LARK BILK HUED APT Details". At the bottom are "Cancel" and "Trust" buttons, with "Trust" highlighted by a red border.

**Do you trust this server?**  
Trust this server only if you can verify the following details with your IT helpdesk:

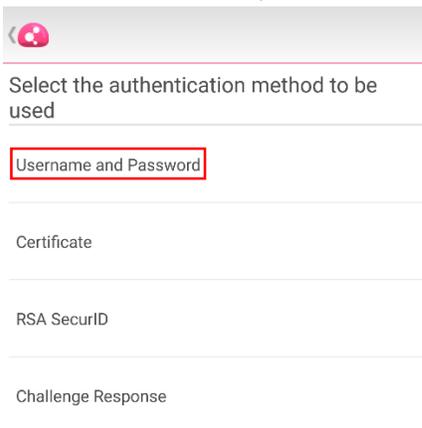
Server certificate common name:  
[cp.ventura.org](http://cp.ventura.org)

Server certificate fingerprint:  
ARGO WAY SOME BUB GORY HERD JAR VAN  
LARK BILK HUED APT

[Details](#)

Cancel Trust

7. Select username and password for the Authentication Method.



An authentication method selection dialog box with a back arrow and a warning icon. The text reads: "Select the authentication method to be used". Below are four radio button options: "Username and Password" (highlighted with a red border), "Certificate", "RSA SecurID", and "Challenge Response".

Select the authentication method to be used

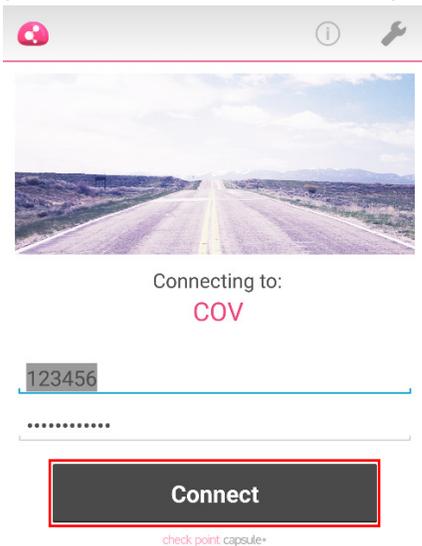
Username and Password

Certificate

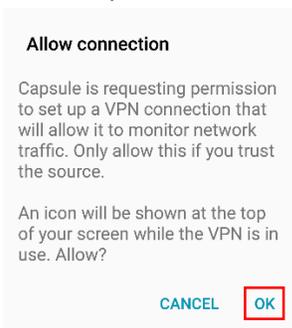
RSA SecurID

Challenge Response

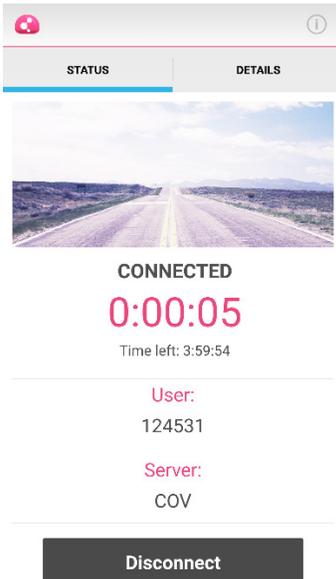
8. Enter your username and password. If you are a County Employee, enter your AD credentials. If you're a vendor or a contractor, you will be given your credentials in a secure email.



9. Click okay to allow the connection.

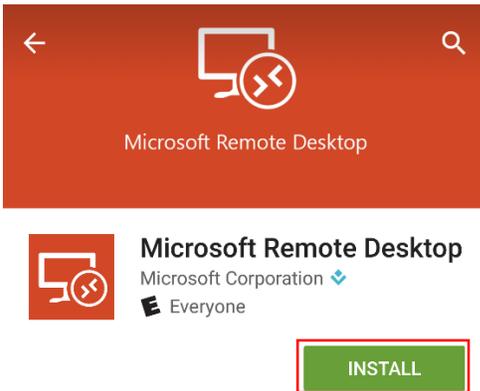


10. Next you should see the screen showing that you're connected to the VPN. Also a small key icon should appear in your notification bar at the top of your screen.

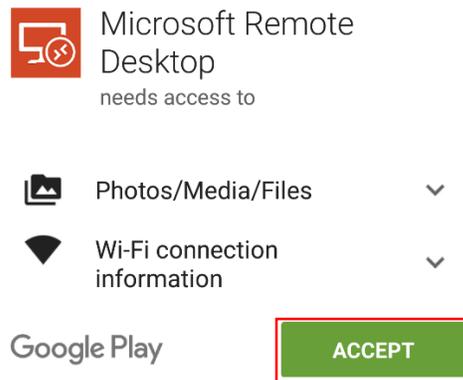


**How to use RDP to connect to your Workstation**

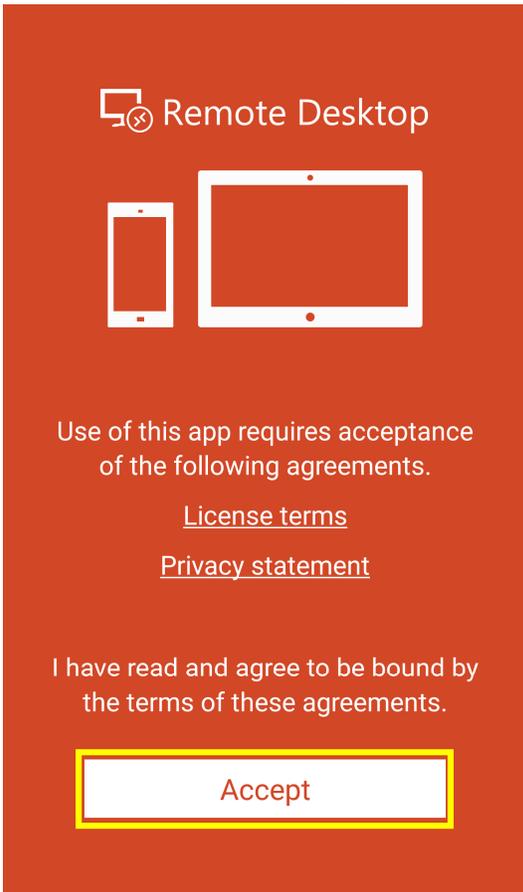
11. Download the Microsoft Remote Desktop app from the Google play store.



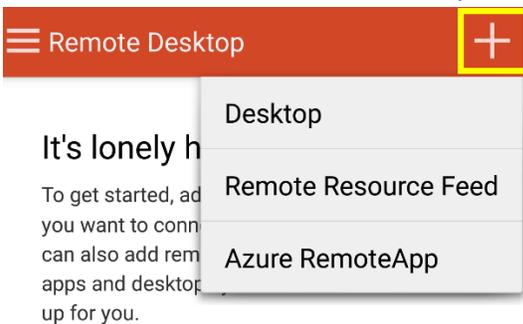
12. Accept the security permissions.



13. Click the accept button to begin.



14. Click the + icon and then select desktop to add your workstation.



15. Enter your workstation's IP address and press save.

### Add desktop

PC name

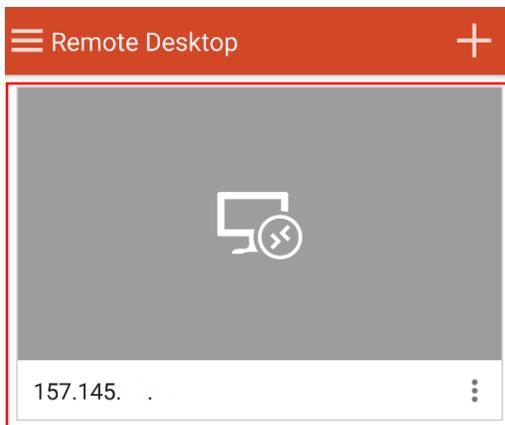
User name

[How do I set up a PC?](#)

Show additional options

Cancel Save

16. Click the desktop you just setup.



17. Next you'll get this pop up saying that the certificate can't be verified. Click continue to connect anyway.

### Certificate can't be verified

You are connecting to:  
 157.145.13.30

Name in certificate from the remote PC:  
 ISD-M57162.ent.co.ventura.ca.us

It may not be safe to connect to this PC because of the following reasons:

- Not from a trusted certifying authority

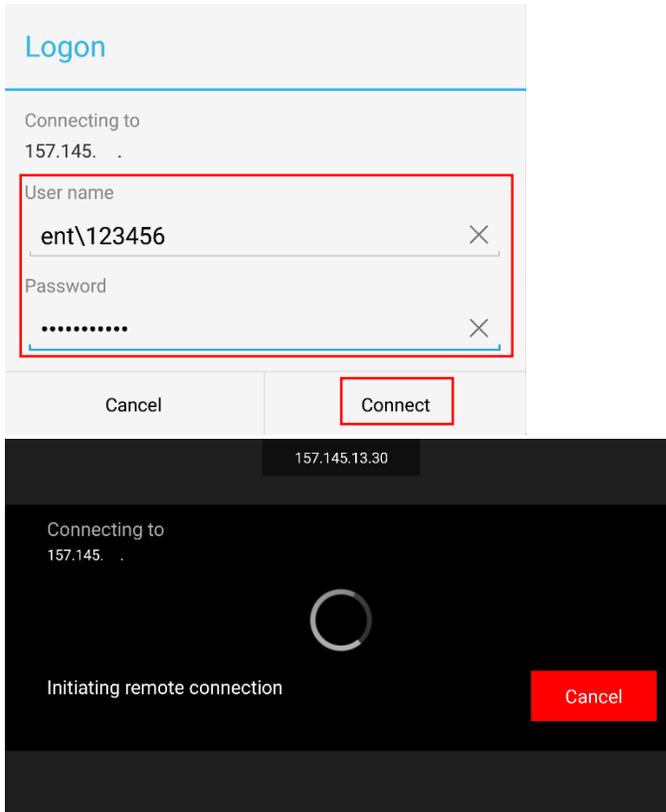
Do you want to connect anyway?

Don't ask me again for connections to this computer

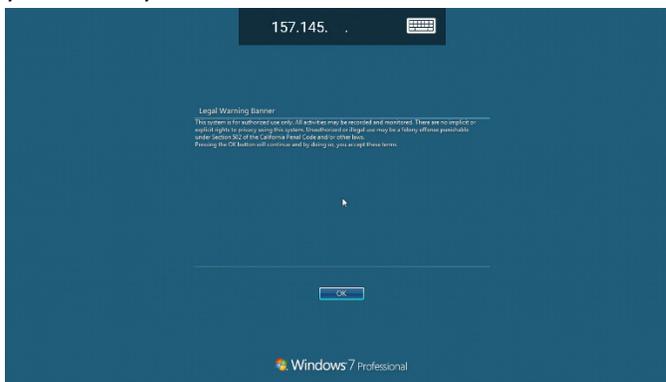
Cancel **Connect**

18. Enter the domain with a backslash before the username. Examples: ent\vcso\hca\ etc.

19. Enter your password and click connect.

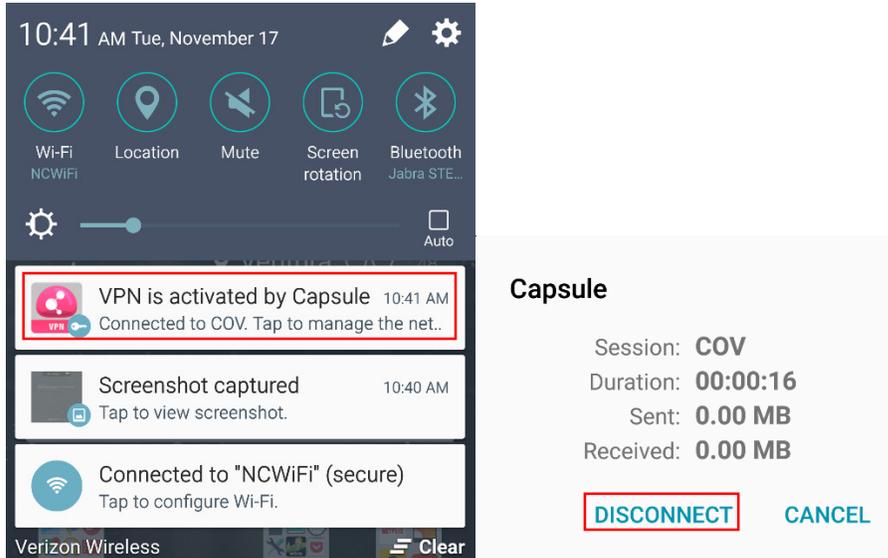


20. Next you will see your work PC on your Android device. You can log off of your workstation when you're ready to disconnect the session.



### Disconnecting from the VPN Client

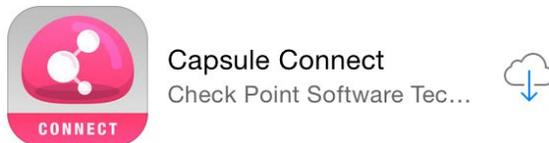
21. When you're ready to disconnect, open up Capsule from the notification bar and click disconnect.



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## IV. iOS Directions

1. Navigate to the Apple App Store. You will need to have an Apple ID and password to access the Apple App store.
2. Install the Check Point Capsule Connect Client and launch the application.



3. Click the Manual Connection option.

## New Connection



Scan QR Code

or



Manual Connection

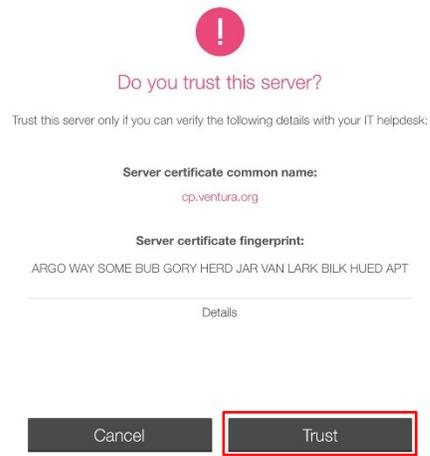
4. Enter `cp.ventura.org` for the server name and click create.



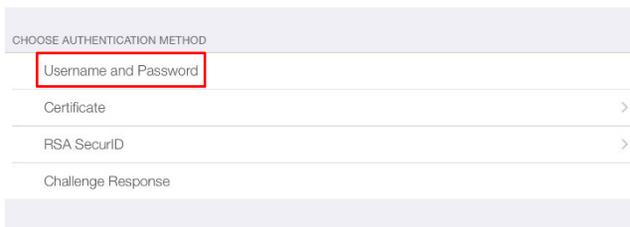
Manual Connection

If this information is not available to you please contact your system administrator

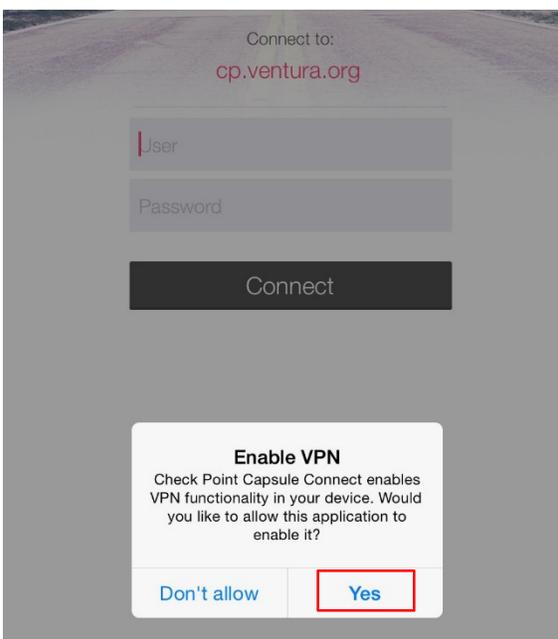
5. Accept Certificate and Trust Server:



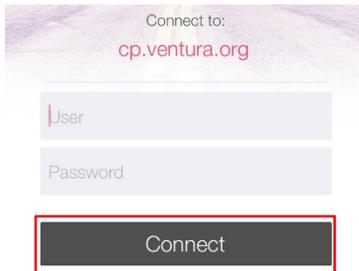
6. Select Username and Password as the authentication method.



7. Click Yes to Enable VPN



8. Your username is your 6 digit employee ID and your network password **OR** use the provided Username and Password if you do not have an employee ID. Enter your credentials, and click Connect.



9. Next you should see this screen after connecting to the VPN.

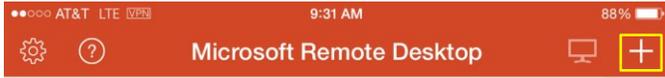


### How to use RDP to connect to your Workstation

10. Download the Microsoft Remote Desktop application.



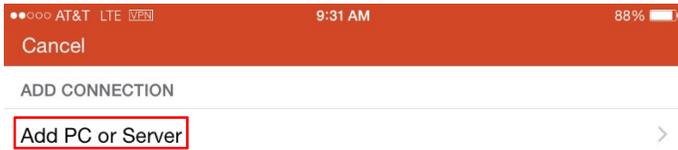
11. Launch the application to setup your RDP session.
12. Click the "+" in the top right corner to add a new connection.



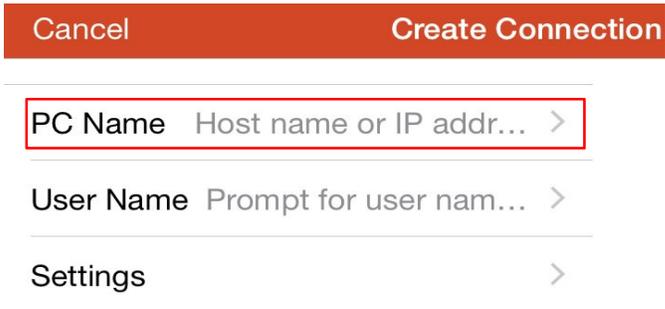
It's lonely here.

To get started, add the remote desktop that you want to connect to using this device. You can also add remote resources to work with apps and desktops your administrator has set up for you.

13. Click Add PC or Server:

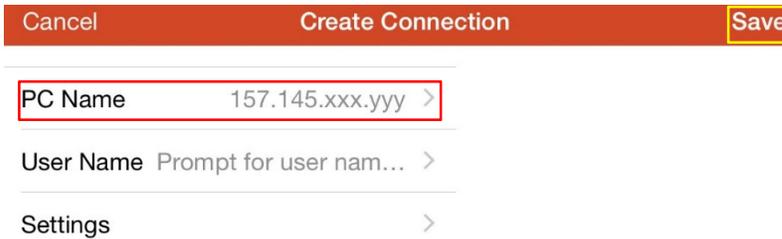


14. Click on the PC Name.



15. Type in the IP address of your workstation that you want to connect to. (Instructions on how to find your IP Address can be found in [Section V](#))

16. Click save.

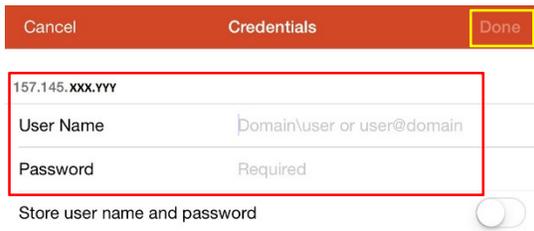


17. Once the configuration is completed the desktop connection will be saved for future use. Click on the icon to connect to the remote IP once you have connected with the VPN Capsule Client.

My Desktops



18. Enter the domain name\userid and password to connect. These are the same credentials that you use to login to your workstation or the provided credentials. Select done.



Cancel Credentials Done

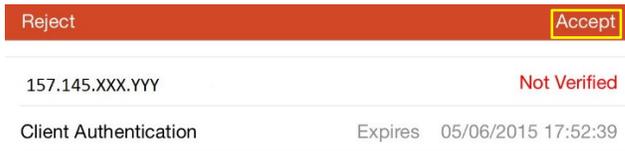
157.145.xxx.yyy

User Name Domain\user or user@domain

Password Required

Store user name and password

19. Accept the certificate.



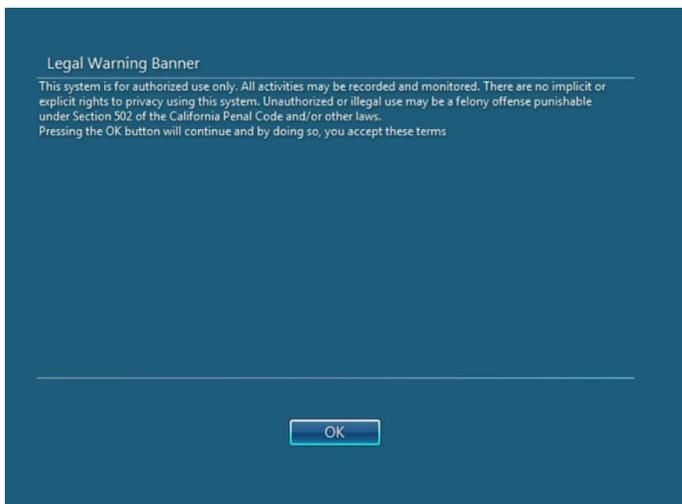
Reject Accept

157.145.XXX.YYY Not Verified

Client Authentication Expires 05/06/2015 17:52:39

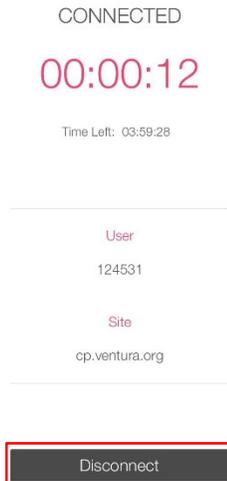
20. You should now be connected to your workstation.

21. When you're ready to end your RDP session, you can click the start button on your desktop and log off.



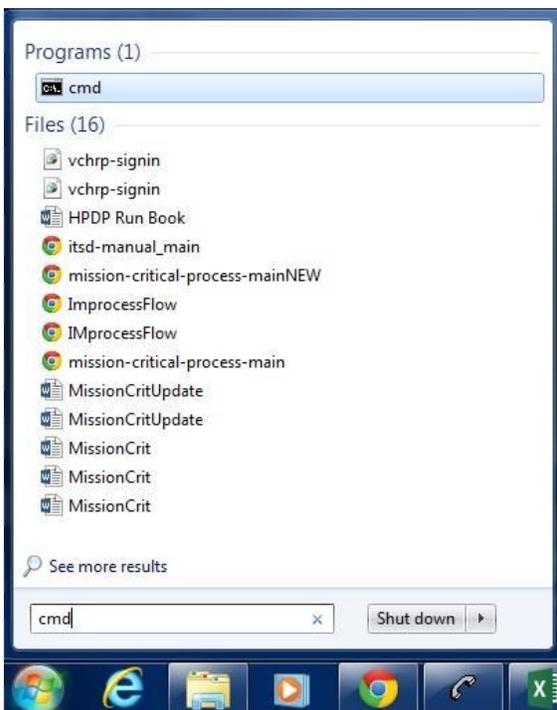
### Disconnecting from the VPN Client

22. When are ready to disconnect, open the Capsule Client and tap disconnect.

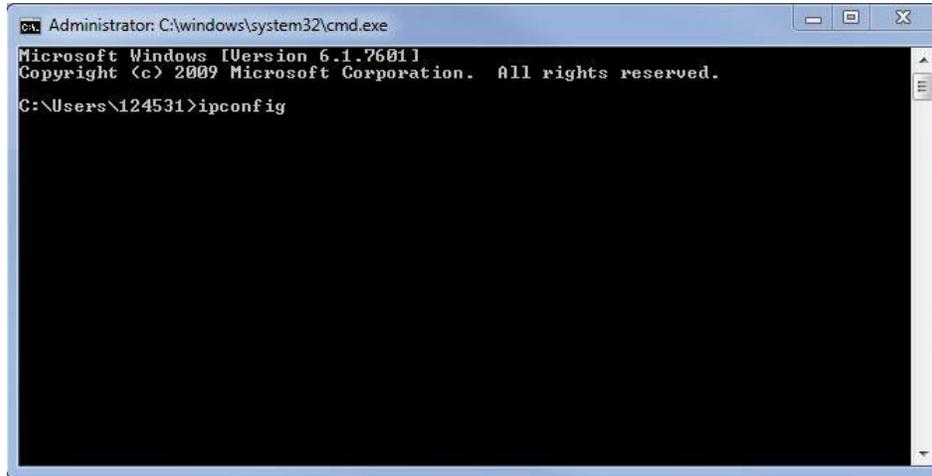


## V. Finding Your IP Address

1. Click the start button on the bottom left corner of the screen. Enter cmd in the Search programs and files bar and hit enter.



2. In the command window type ipconfig and hit enter. The IP Address will be the IPv4 address under Ethernet adapter Local Area Connection:



```
Administrator: C:\windows\system32\cmd.exe
Microsoft Windows [Version 6.1.7601]
Copyright (c) 2009 Microsoft Corporation. All rights reserved.
C:\Users\124531>ipconfig
```

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## VI. Troubleshooting

- If you are having trouble connecting to the VPN or Remote Desktop, **first check to ensure your applications are up to date**. IOS applications can be updated in the Appstore. Android applications can be updated in the Google Play Store. For Windows and Mac you can check with the IT Service desk to see if you have the newest versions of the software.
- Double check that your user ID and password are correct.
- WIFI Access:
  - VPN access via NCWiFi and VCWiFi is NOT SUPPORTED with the Checkpoint Client.
  - VPN access via SSL (Web version cp.ventura.org) is accessible via the County WiFi networks.
  - It is supported from most Mobile phones.

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## VII. Contact Support

If you have any questions or VPN related issues please contact the IT Service Desk at:

[IT.ServiceDesk@ventura.org](mailto:IT.ServiceDesk@ventura.org)

805-685-4357 (help)